

The South Bay Cities Council of Governments Homeless Program



South Bay Cities Council of Governments
Homeless Program Update
July 13, 2016

Outline

- Review Contract Deliverables
 - Progress toward goals
- Hotline Update
- Coordination with agencies
- Coordination with cities
- Barriers/ Obstacles
- Recent RFPs
- Next steps

SBCCOG Program Goals

- In the first year:
 - Create a hotline to field community calls
 - Serve 450 unduplicated individuals
 - Connect 230 people to interim housing
 - Connect 70 people to mental health services, 58 people to substance abuse services, and 58 to mainstream benefits
 - Help 58 people get off the streets and into permanent housing
 - Work closely with cities, community members, law enforcement, and other stakeholders to help communities address homelessness

SBCCOG Progress

- ✓ **Contacts**
 - ✓ 307/ 450 unduplicated contacts
 - ✓ 297/ 2300 duplicated contacts
- ✓ **Linkage to Services**
 - ✓ **Mainstream Benefits: 8**
 - ✓ **Primary Care: 4**, referred 4 additional
 - ✓ **Substance Abuse: 1**, referred 3 additional
 - ✓ **Mental Health: 8**, referred 7 additional



Progress: Housing

Coordinated Entry System Packets Completed: 96

Interim Housing: 5 placements, referred 8 additional clients

Permanent Housing:

Referrals to permanent housing: 33

-2 VA Supportive Housing, 2 approved

-22 Housing for Health, 10 approved so far

-9 Housing Jobs Collaborative

Unit identified: 3

Relocation in process: 2

Total permanently housed: 3

Hotline Update

If you're homeless, we can help.



Call our Outreach Hotline at (562) 457-0205

Our team can connect you with services that include:

- Housing Assistance
- Interim Housing
- Veteran Services
- Mental Health Care
- Medical Clinic
- Employment Services
- Benefits Enrollment

PATH is ending homelessness for individuals, families, and communities.

Hotline Calls

- Total calls since April 18th:
 - Total of 57 business days, average of 6.4 calls per day
 - Average Response Time
 - 31.5 business hours
 - Types of calls
 - Individuals 88%
 - Agency/ business 4%
 - City/ gov't official 1%
 - Additional city requests come by email, average of 3-5/ week
 - Law Enforcement 1%
 - Additional PD requests come by email, average of 1-2/ week
 - Other 3%

Connection with Cities

- Deliverable: Work closely with cities, community members, law enforcement, and other stakeholders to help communities address homelessness
- Working with cities in the following ways:
 - Attend city meetings and commissions
 - Ride alongs with law enforcement
 - Cities identify hot spots and vulnerable individuals
 - Hotline distribution
 - Alignment with County Initiative
 - Funding opportunities

Progress: Meeting with Cities

- Carson
- District 2
- District 4
- Gardena
- El Segundo- in progress
- Hawthorne
- Hermosa Beach
- Inglewood
- Lawndale
- Lomita
- City of Los Angeles
- Manhattan Beach- in progress
- Redondo Beach
- Torrance
- Yet to meet with RPV, PVE, Rolling Hills, Rolling Hills Estates

Partnership with Law Enforcement

- We've done ride alongs, and are in contact with:
 - Carson Sheriff's Station
 - Gardena Police Department
 - Hawthorne Police Department
 - Hermosa Beach Police Department
 - Inglewood Police Department
 - Lawndale Sheriff's Station
 - LAC Sheriff's Department HOT
 - LAPD Harbor Division
 - Lomita Sheriff's Station-in progress
 - Redondo Beach Police Department
 - Torrance Police Department

Partnership with Service Providers

- ✓ **Attend bi-monthly Coordinated Entry, monthly South Bay Homeless Coalition meetings, and have regular contact with other key service providers:**
 - ✓ 1736 Family Crisis Center
 - ✓ Team Am Vets
 - ✓ Beach Cities Health District
 - ✓ DMH's SB 82
 - ✓ DMH's San Pedro Mental Health
 - ✓ Harbor UCLA
 - ✓ Harbor Interfaith
 - ✓ Kaiser Harbor City
 - ✓ LAHSA's Emergency Response Team
 - ✓ Mental Health America's Multidisciplinary Team
 - ✓ St. Margaret's Center
 - ✓ St. Joseph's Center
 - ✓ US Vets
 - ✓ Veterans Affairs

Collaborative Outreach

- **Regular outreach with:**

- DMH's SB82 [Every 2nd and 4th Tuesday/Month]
- Harbor UCLA [Every 2nd and 4th Wednesday/Month]
- St. James Catholic Church [Every 1st and 3rd Monday/Month]
- First United Methodist Church [Every 2nd and 4th Wednesday/Month]
- Redondo Beach Police Department [Every Thursday or Friday]
- Mental Health America's Multidisciplinary Team
- Harbor Interfaith
- St. Margaret's Center

Barriers/ Obstacles

Barriers/ Obstacles	Explanation	Solutions/ Work around
Hotline	-Volume of calls causes high unduplicated contacts and low duplicated contacts	<ul style="list-style-type: none"> -What we've done: apply for additional funds for staffing -Train city staff on resources available -Possible alternatives: scale back hotline distribution/ call back time
Current lack of housing subsidies (Department of Mental Health (DMH) and Housing for Health (HFH))	-DMH and HFH are currently at capacity	<ul style="list-style-type: none"> -What we've done: apply for our own rental subsidies, 50 Rapid Rehousing slots -Successful outreach to Department of Health Services for additional HFH slots, and staff
Vacancy Rate/ Units	-Difficult to identify units to use rental subsidies	<ul style="list-style-type: none"> -Landlord outreach -What we've done: organizing co-hosted Housing Authority of the County of LA Landlord Event August 5th featuring Supervisor Solis, similar event in SBCCOG?
Need for more staffing	-More staff=ability to specialize and increase case management "duplicated services"	<ul style="list-style-type: none"> -RFPs -Improve systems/ efficiency

Recent RFPs

- Funding Received:
 - United Way Funding: \$18,750 in match funding
 - Individual investment from Carson and Redondo Beach
 - Department of Health Services: 2 FTE
- Recently applied for:
 - Los Angeles Homeless Services Authority: Rapid Rehousing Funds: \$378,842
 - Subcontract to Harbor Interfaith:
 - Housing Navigation: \$50,000
 - Coordination: \$15,000

Next Steps

- Continue to engage cities
 - Offer trainings to help cities build capacity to address homelessness
- Provide linkages and housing navigation to currently engaged clients
- Stay engaged in City/County Homeless Initiatives to advocate for additional resources



Questions/ Concerns:

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