
MEMORANDUM

TO: SBCCOG BOARD OF DIRECTORS
FROM: RALPH L. FRANKLIN, CHAIRMAN: METRO SOUTH BAY SERVICE COUNCIL
SUBJECT: MONTHLY REPORT FOR OCTOBER, 2018
DATE: OCTOBER 25, 2018

The first set of presenters, Mr. Shannon Hamelin, Metro Senior Director, and Mr. Frank Ching, Metro Deputy Executive Officer, gave us an update on the Metro Parking Program. Metro rolled out paid parking requirements on their Park & Ride Lots in an effort to discourage non-Metro riders from parking in these lots. The Green Line Station parking program commenced in June 2018. The Aviation and Crenshaw station parking lots were implemented on June 4 with utilization on the average from 85% - 90%. The Norwalk and Lakewood stations parking lots were implemented on June 18 with utilization on the average from 80% - 85%. In all locations, parking spaces were available throughout the day for all transit users. There is also a Metro Parking App and they were charging the use of it at 15 cent as a convenience fee. That fee has now been waived by Metro. The transit riders have not yet adjusted to the Metro Parking Program and there has been an average of 1,000 parking citations issued each month. Some of the main reasons for the citations include: non-payment; parking on the line taking up two (2) parking spaces; not obeying posted signs; parking in the red zone; and parking in van/group spaces. What I found interesting was that at the Crenshaw/120th Street station, that the parking of casino buses and the personal vehicles of their customers, is still permissible on the Metro lot. As long as the bus does not park for any significant period of time and their customers pay the \$3.00 parking fee, it is considered okay. Metro is also in the process of having a kiosk installed at the various Green Line Stations as well.

The presenters also addressed the parking management of the Secured Bike Program in July 2018. It is currently being evaluated and recommendations for improvements to the program will be put forward to the Metro Board in February 2019. Metro staff are also looking at the utilization counts of all bike parking for both secured and bike rack uses. They are also weighing in on how other slow moving vehicles could use their system such as motorized scooters (i.e. Bird, Lime, Spin and Razor scooter companies).

The next presenter was none other than our very own Service Council Member Meighan Langlois who gave us an update on the NextGen Bus Study Working Group. Her remarks mirrored the presentation of Mr. Conan Cheung, Metro Senior Executive Officer, from our September Service Council Meeting. She enlightened us on all of the stakeholders that attended the meeting and the various concerns they had on providing quality, on-time, regional service for all areas, regardless of income. Upon the conclusion of her report, Gary Spivack, Metro Deputy Executive Officer, commended Meighan on being a member of the NextGen Bus Study Working Group and advised all that this meeting lasted five and one-half hours.

The final presenter was Gary Spivack who gave the Regional Service Performance Report. The bus cleanliness throughout the South Bay continues to be good. A ten rating would be a new bus but our rating averages around 8.5. We are still challenged with on-time performance, however, we currently can count on a bus to be on-time an average of 70% of the time. This has a direct impact on the riders who take the bus but who also have other means of

transportation. In addition, this below average performance is having a direct impact on low ridership. Also, some of the riders in the South Bay have a tendency of not paying their fare or paying a reduced amount. On average, one out of every hundred riders pays little to no fare at all. In conclusion, he acknowledged that a community event, *Taste of Soul*, has been scheduled for Saturday, October 20, from 10:00am to 7:00pm on Crenshaw Boulevard from Stocker Street to Rodeo Road. Admission is FREE. There will be a number of bus line conversions which will have some detours and will impact some bus connections.

The Service Council Members concluded the meeting with their comments and bus/train line rides. Service Council Member Don Szerlip, at my request, went first and spoke about the Crenshaw/Green Line Operating Plan. He presented the South Bay Cities Council of Government letter, dated October 9, 2018, noting the SBCCOG position on the matter. The letter was submitted, as part of the meeting record, and a copy of the letter was also made available for everyone in attendance to this meeting. Lastly, several other Service Council Members then gave their line ride reports and made comments on their experience using Metro's bus/train service or provided other Metro-related observations.

This concludes my report.